

Your Trade Show Booth Staff Training Program Workbook

This is a digital sample of the printed, bound workbook each trainee will use in your training.

Your workbook may include changes that reflect program customization and improvements.



What is your trade show opportunity?	
★ Generate leads.	
★ Boost	
★ Get noticed by	
★ Conduct	
★ yourselves.	
What are your trade show obstacles?	
•	
•/	
What most influences whether an attendee becomes a lead?	
·	
How do you take advantage?	
Show your prospects you're	
"He that has no silver in his purse	
should have silver on his tongue."	

SHOW SNAPSHOT

What is this show all about?		
How does show bill itself?		
How would you describe it?		
How often does it run?		
Where/when is the next show?		
How many exhibitors?		
How many attendees?		
How many countries?		
How many total hours?		
How many unopposed hours?		
How were you at the last show?		
How do you want to improve?		
Your key businesses:		
Your key divisions:		
Your key job titles:		
Attendees new to this show:	%	
Coming from outside US:	%	
Coming to see new stuff:	%	
Affect buying decisions:	%	

"Designing a presentation without an audience in mind is like writing a love letter and addressing it: 'To Whom it May Concern.'" - Ken Haemer

WHO'S YOUR PRIME PROSPECT?	
Age	
Gender	
Education	
Title	
Organization	
Description	
Topic expertise	
Attention span	
Decision process	
Income potential	
Decision-making level	
Up-/cross-sell potential	
Thorn	
Tweezers	
Keywords	

FIVE KEYS TO YOUR ATTENDEES			
Who do they care about? What do they want? What must you create first? What two traits earn their trust? How do you exhibit those traits?			
	STEP 1: ATTRACTING		
What's your attracting goal?			
	and		
What act	What actions "say" strength & warmth?		
TO "SAY" THIS "I'm here to help attendees."	HOW SHOULD YOU DO THIS? Stand:		
"You won't get ganged up on."	Alone/group:		
"You'll have my full attention."	Holding:		
"I'm well rested and energized."	Eat/drink:		
"I'm eager to talk with you."	Expression:		
"I want you to get to know me."	Badge:		

"You have to smile

if you expect anybody to smile back."

- Jonathan Evison

STEP 2: QUALIFYING

What's your qualifying goal?		
Ask that b	uild and reveal their	
Wł	nat questions get trust and thorns?	
STRATEGY	SAMPLES	
1. Connect		
2. Collect		
2. Collect		
3. Confirm		
* (for your) Consideration		

"One of the best ways to persuade other is with your ears, by listening to them."

- Dean Rusk

STEP 3: DEMONSTRATING

What's your demonstrating goal?	
Show them why yo	ur are their
	How do you tease your tweezers in two minutes?
STRATEGY	SAMPLES
1. Ask	
2. Introduce	
3. Differentiate	
	Current prospect:
4. Illustrate	
i. mastrate	Success story:

"The goal of effective communication should be for listeners to say 'Me too!' instead of 'So what?'' - Jim Rohn

	What adds strength & warmth to your demo?
BE THIS	BY DOING THIS
Clear	
Hands-on	
Colorful	
Inquisitive	
Inclusive	
Resourceful	
Positive	
Honest	
4	
	"Tell me and I forget. Teach me and I remember. Involve me and I learn." - Benjamin Franklin
	Notes
	110.05

STEP 4: EXTENDING

What's your extending goal?	
	commitment to a
	How do you get that commitment?
STRATEGY	SAMPLES
1. Choose it	At booth:
	At show:
	After show:
2. Offer it	
3. Review it	
4. Reinforce it	
5. Reward it	
6 Appropriate it	
6. Appreciate it	
COMMITMENT QUIZ	
My "Attracting" commitment:	
My "Qualifying" commitment:	
My "Demonstrating" commitment:	
My "Extending" commitment:	